BFF

a bank like no other®

1Q 2023 Results

11th May 2023





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Executive Summary

	 1Q23 Adjusted Net Profit +38.1% YoY at €52.7m, best quarter ever, despite mostly floating liabilities and LPI rate deferral. Net Interest Income: +10% YoY driven by <i>Factoring & Lending</i>, +22% YoY.
BFF Banking Group	 LPI statutory rate at 10.5% from 1-Jan-23, from 8%. Next refixing date on 1-Jul-23, with 11.75% already locked-in.
Croop	 Solid balance sheet with stable and diversified funding. Loan/Deposit ratio at 75%, with net positive inflow of retail deposits in 1Q23 (+€205m vs. 4Q22).
	■ Reduction in total assets vs. an increase in loan book YoY at €5.0bn, 1Q record high. Fixed rate HTC bond portfolio down by €1.6bn YoY.
Capital & Dividends	 CET1 ratio at 17.0% and TCR at 22.6%. €205m of excess capital vs. 15% TCR target. c. €0.28 per share accrued in 1Q23, part of the interim dividend distribution of Aug-23.
Others	 New medium-term targets to be presented to the market on 29th June 2023. Italy has applied for extension of the split payment. In case of approval, no impact on 2023 guidance.

Highest quarterly Net Income on record, +38% YoY

2

3



			+10%	
	<u>Adjusted P&L</u> €m	1Q 2023	4Q 2022	1Q 2022
Group NII up by 10% YoY,	Gross Interest Income	125.1	112.5	60.3
driven by good	Interest Expenses ⁽¹⁾	(64.9)	(44.5)	(5.5)
performance in F&L.	1 Net Interest Income ⁽¹⁾	60.3	68.1	54.8
Reduction YoY in Net Fee and Commission due to	2 Net Fee and Commission	17.7	22.0	22.9
	3 Other Income and Op. Income (Exp) 33.8	14.0	14.2
Including €19.8m of	Net Revenues	111.8	104.1	92.0
capital gain from the sale of €600m of HTC floater bonds.	OPEX incl. D&A	(39.0)	(46.4)	(37.5)
	4 Cost / Income (%)	35%	45%	41%
Improved efficiency:	Provisions	(0.4)	(2.6)	(0.7)
cost/Income ratio at 35% vs. 41% in 1Q22.	РВТ	72.4	55.2	53.8
v3. 4±/v111±Q22.	Net Income	52.7	40.7	38.1

Reduction in Balance Sheet size vs. YE22, improving leverage ratio



	1 HTC Bond portfoli
	Loans & Receivabl
 Balance sheet 	Intangibles
optimization:	1 Other assets
1 strong reduction in overall size of Balance	1 Total assets
sheet (€1.7bn) vs. YE22	Liabilities and Equ
mainly through decrease	Deposits from trar
in HTC bond portfolio by	2 On-line deposits
€571m and of deposits at ECB ⁽¹⁾ (c. €600m).	Repos

2 increase in retail deposits
(+€205m vs. 4Q22,
+€1.2bn vs. 1Q22).

<u>Assets</u> €m	31 Mar 2023	31 Dec 2022	31 Mar 2022
1 HTC Bond portfolio	5,559	6,130	5,932
Loans & Receivables portfolio	5,046	5,442	3,874
Intangibles	70	70	66
1 Other assets	964	1,700	2,244
1 Total assets	11,640	13,342	12,117
Liabilities and Equity			
Deposits from transaction services	5,235	5,916	7,630
2 On-line deposits	1,488	1,283	245
Repos	3,521	4,441	2,775
Other liabilities	595	944	838
Equity (incl. Tier I)	800	759	629
Total liabilities and Equity	11,640	13,342	12,117
<u>Ratio</u>			
CET 1 ratio (%)	17.0%	16.9%	16.7%
Leverage ratio (%)	5.2%	4.6%	4.7%

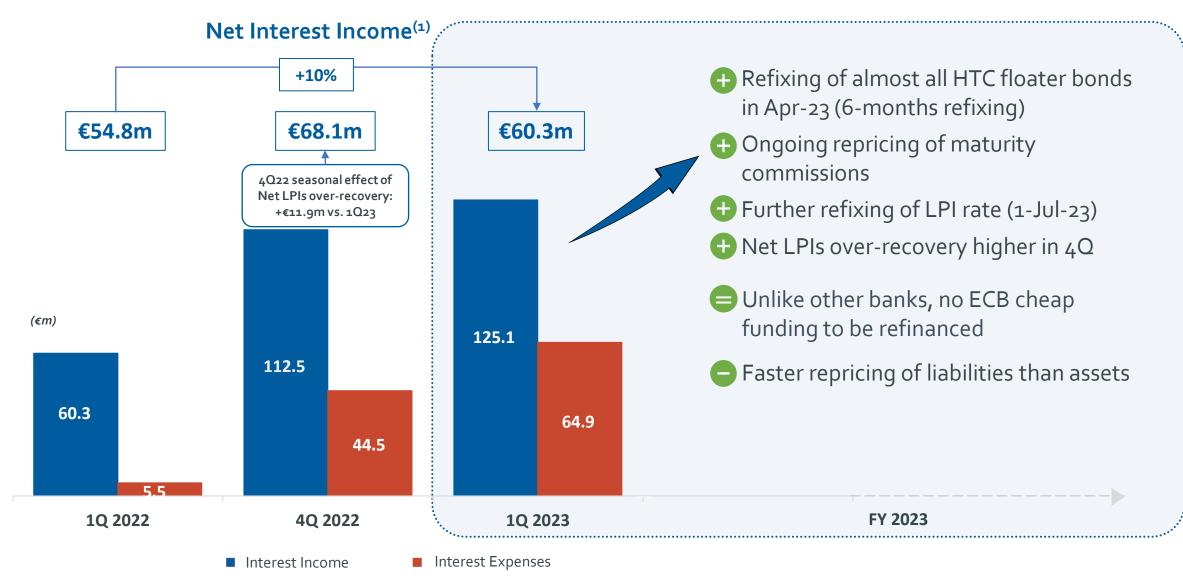
P&L by Business Units



€m	Factoring & Lending P&L	+	Securities Services P&L ⁽¹⁾	+	Payments P&L	+	Corporate Center <u>incl.</u> <u>synergies</u>	=	BFF adjusted P&L	Adjustments	BFF reported P&L
1Q 2023									······		
Net Revenues	49.9		7.0		15.9		39.0		111.8	-	111.8
OPEX incl. D&A	(10.5)		(5.1)		(8.2)		(15.2)		(39.0)	(5.9)	(44.9)
Cost / Income (%)	21%		72%		51%		-		35%	-	40%
Provisions	(0.2)		-		0.1		(0.3)		(0.4)	-	(0.4)
PBT	39.2		1.9		7.9		23.4		72.4	(5.9)	66.5
1Q 2022											
Net Revenues	38.3		14.6		14.9		24.2		92.0	-	92.0
OPEX incl. D&A	(9.8)		(6.3)		(7.5)		(13.9)		(37.5)	(5.9)	(43.4)
Cost / Income (%)	25%		43%		50%		-		41%	-	47%
Provisions	(0.0)		(0.4)		(0.0)		(0.2)		(0.7)	-	(0.7)
PBT	28.5		7.8		7.4		10.1		53.8	(5.9)	47.9

NII +10% YoY, expected positive impact of increasing interest rates in the next quarters





(1) Adjusted figures. Including gains / losses on derivatives used to manage the hedging of currencies and interest rate exposure.

Factoring & Lending KPIs: loan book +30% YoY. Best 1Q ever, confirmed good performance of volumes

- 1Q23 loan book at €5.obn up by 30% YoY. Best 1Q ever, lower vs.
 4Q22 due to seasonality.
- Good performance of volumes despite ongoing repricing campaign: +8% YoY at €1.7bn, +21% YoY excluding €167m of Ecobonus from 1Q22, not purchased in 1Q23, with good momentum in almost all the countries:
 - Double-digit growth in Portugal, Greece, France and Poland
 - Spain down by 11% YoY after the significant growth of previous quarters due to new cash injection⁽²⁾
 - Italy +6% YoY, +29% YoY excluding Ecobonus from 1Q22.

Loans and receivables €m	1Q22 ⁽¹⁾	4Q22 ⁽¹⁾	1Q23 ⁽¹⁾	% YoY		
Italy	2,348	3,383	3,295	+40%		
Spain	224	629	275	+23%		
Poland	765	806	831	+9%		
Slovakia	230	240	241	+5%		
Portugal	189	239	213	+13%		
Greece	106	131	176	+66%		
Other Countries	12	15	16	+34%		
Total	3,874	5,442	5,046	+30%		
Volumes €m	1Q22	4Q22	1Q23	% YoY		
Italy	958	1,003	1,019	+6%		
Spain	389	713	345	-11%		
Poland	112	187	150	+34%		
Slovakia	3	15	3	+23%		
Portugal	53	200	100	+87%		
Greece	43	50	62	+43%		
Other Countries	12	18	16	+33%		
Total	1,570	2,186	1,694	+8%		
	-	+21% YoY ex Ecobonus				

(1) Including fiscal receivables "Ecobonus" for $\leq 162m$ in 1Q 2022, for $\leq 221m$ at the end of 2022 and for $\leq 211m$ in 1Q 2023, which are accounted in «Other Assets» in the Consolidated Financial Accounts, and stock of on balance-sheet "Recovery cost" rights and LPIs at $\leq 466m$ at the end of 2022 and at $\leq 489m$ 1Q 2023. (2) Spain: $\leq 10.6bn$ of cash injection during the 1Q23 (source: Web oficial del presidente del Gobierno y el Consejo de Ministros), equal c. to 9% of total public expenditure for goods and services.



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Factoring & Lending P&L: 37% increase YoY in PBT, higher interest rates start to kick-in

- Net Interest Income at €43.4m (+22% YoY and +10% vs. 4Q22), thanks to:
 - LPI rate refixing on 1-Jan-23;
 - Ongoing repricing of maturity commissions.
 - Net **LPIs over-recovery** (+€4.5mYoY).
- Other Operating Income (Expenses) at €5.8m (>100% YoY and slightly higher vs. 4Q22) primarily related to "recovery costs" rights accounted on an accrual basis starting from 31-Dec-22.
- Substantial off balance-sheet LPIs and "Recovery cost" funds (€548m).
- Direct OPEX and D&A at €10.5m (+8% YoY and -25% vs. 4Q22).
- **Profit Before Tax** at €39.2m, +37% YoY and +36% vs. 4Q22.

€m	1Q22	4Q22	1Q23
Net Interest Income	35.5	39.4	43.4
of which Net LPIs over-recovery	(3.2)	13.2	1.3
Net Fee and Commission	1.0	1.2	0.8
Other Operating Income (Expenses)	1.8	5.5	5.8
Total Net Revenues	38.3	46.1	49.9
Direct OPEX and D&A	(9.8)	(14.1)	(10.5)
Net provisions for risks and LLP	(0.0)	(3.3)	(0.2)
Profit Before Taxes	28.5	28.7	39.2
Gross yield on average loans (%)	4.9%	5.6% ⁽¹⁾	6.7% ⁽¹⁾
Cost of risk (%) ⁽²⁾	0.00%	0.11%	0.03%
€m	1022	4022	1023

€m	1Q22	4Q22	1Q23
LPIs collected	6	36	12
Recovery Costs collected	1	8	3
LPIs fund	733	756	792
of which: Off balance-sheet	426	410	426
Recovery Costs fund	224	240	244
of which: Off balance-sheet	224	120	122

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Securities Services – KPIs and P&L: onboarding of new clients drives up **BFF** AuC/AuD vs. 4Q22

- Net Revenues down 52%YoY and 38% vs. 4Q22, due to lower Net Interest Income (lower avg. deposits vs. YE22 and different internal transfer pricing) and Fee and Commissions, impacted by Arca's exit on 1-Nov-22.
- Direct OPEX and D&A down by 19% YoY and 11% vs. 4Q22, due to lower direct costs and personnel expenses. Additional expected savings from 3Q23. Redundancy one-offs fully covered by DEPObank integration budget savings, with no additional integration cost in the future.
- **PBT** down by 75% YoY and 68% vs. 4Q22.
- Depositary Bank's AuD at €51.3bn, +4% vs. 4Q22. Positive net inflows of €0.7bn in 1Q23.
- Global Custody AuC good performance to €162bn, +6% vs. 4Q22.
- 1Q23 Deposits at €2.4bn, down by €1.6bn YoY excluding Arca and €0.7bn vs. 4Q22.

€m	1Q22	4Q22	1Q23
Net Interest Income	2.7	3.3	1.2
Net Fee and Commission Income	11.8	6.8	5.8
Other Operating Income (Expenses)	0.0	1.3	-
Total Net Revenues	14.6	11.4	7.0
Direct OPEX and D&A	(6.3)	(5.7)	(5.1)
Net provisions for risks and charges	(0.4)	0.4	-
Profit Before Taxes	7.8	6.1	1.9

	1Q22	4Q22	1Q23
Depositary Bank (AuD EoP, €m)	81,699	49,524	51,338
Global Custody (AuC EoP, €m)	176,347	153,065	161,538
EoP Deposits (€m)	5,662	3,167	2,443

Payments – KPIs and P&L: PBT +7% YoY



- Total Net Revenues up by 7% YoY and down by 9% vs. 4Q22 due to seasonality.
 - **Net interest income** -13% YoY and +74% vs. 4Q22 thanks to improved conditions on some cash balances.
 - Commissions at €11.7m up by +13%YoY and down by 17% vs.
 4Q22, due to seasonality (amount transacted higher in last quarter of the year).
- Direct OPEX and D&A up by 8% YoY and down by 4% vs. 4Q22, primarily due to higher volumes.
- **PBT** up by 7% YoY and down 13% vs. 4Q22.
- 1Q23 **Deposits** at €2.8bn, up by 42% YoY. Stable vs. 4Q22.

€m	1Q22	4Q22	1Q23
Net Interest Income	2.1	1.0	1.8
Net Fee and Commission Income	10.3	14.1	11.7
Other Operating Income (Expenses)	2.5	2.4	2.5
Total Net Revenues	14.9	17.6	15.9
Direct OPEX and D&A	(7.5)	(8.5)	(8.2)
Net provisions for risks and charges	(0.0)	(0.1)	0.1
Profit Before Taxes	7.4	9.0	7.9

	1Q22	4Q22	1Q23
Transfer and collections (n° oper. #m)	79	88	88
Card & Other settlement (n° oper. #m)	55	68	66
EoP Deposits (€m)	1,972	2,852	2,792

Corporate Center – P&L: PBT at ≤ 23.4 m, driven by the sale of a portion $\geq BFF$ of HTC floater bonds

- NII stable YoY and down 43% vs. 4Q22 at €14.0m, due to different timing in repricing of assets and liabilities (a major portion of floater bonds refixes in Apr-23, while liabilities reprice upfront).
- Other income (Expenses) grew to €25.6m thanks to €19.8m of capital gain from the sale of €600m floater bonds in 1Q23.
- Direct Opex and D&A +9% YoY and down by 16% vs. 4Q22.
- **PBT** at €23.4m, up by €13.3m YoY.
- No more DEPObank integration costs after this quarter.
 Total integration costs €4m less than initially budgeted.

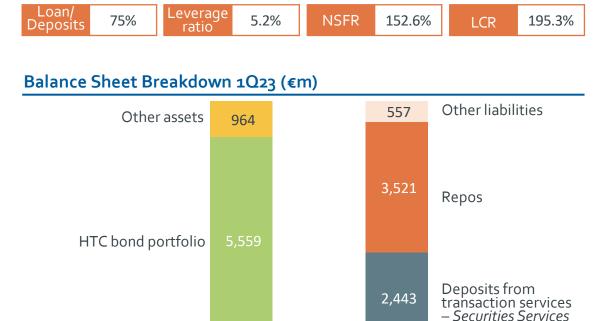


€m	1Q22	4Q22	1Q23
Net Interest Income ⁽¹⁾	14.5	24.4	14.0
Net Fee and Commission Income	(0.2)	(0.1)	(0.6)
Other Income (Expenses)	9.9	4.8	25.6
Total Net Revenues	24.2	29.0	39.0
Direct OPEX	(12.3)	(17.0)	(13.8)
Personnel Expenses	(7.6)	(8.7)	(7.8)
G&A	(4.6)	(8.3)	(5.9)
D&A	(1.7)	(1.1)	(1.5)
Net provisions for risks and LLP	(0.2)	0.4	(0.3)
Adjusted Profit Before Taxes	10.1	11.3	23.4

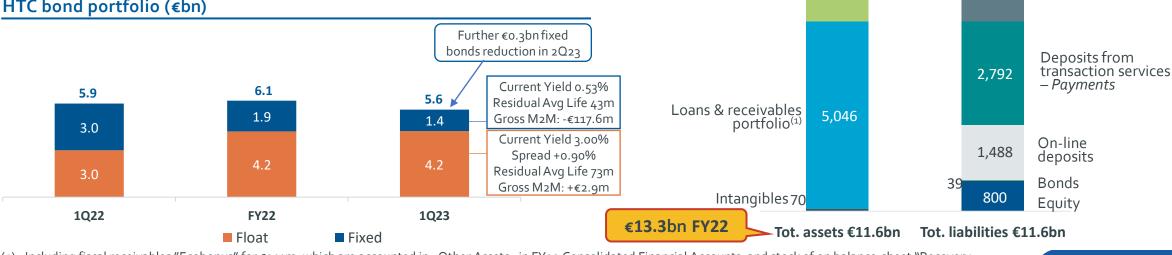
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A diversified and stable funding base with no ECB borrowing

- Loan/Deposit ratio at 75%, stable vs. Dec-22. Online deposits up at €1,488m at 31-Mar-23 (+16%, €1,283m in YE22).
- LCR at 195.3% (297.8% at YE22) and NSFR at 152.6% (vs.161.1% at YE22). Improved leverage ratio at 5.2% (vs. 4.6% at YE22).
- Euro cost of funding at -53bps over Euribor 1-month in 1Q23, vs. -40bps in 4Q22. **No ECB LT facilities to be refinanced.**
- HTC Italian Government bond portfolio at €5.6bn as of 31-Mar-23 (vs. €6.1bn at YE22), with strong reduction of fixed bonds (24% in 1Q23 vs. 50% in 1Q22).



HTC bond portfolio (€bn)



(1) Including fiscal receivables "Ecobonus" for €211m, which are accounted in «Other Assets» in FY22 Consolidated Financial Accounts, and stock of on balance-sheet "Recovery cost" rights and LPIs at €489m.

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Good Asset Quality with negligible cost of risk



- A NPE at €300.7m, slightly higher vs. YE22, in line with payment delays and without any increase in underlying risk:
 - B almost entire exposure towards Public Administration (92% of NPE);
 - C NPL are mainly due to municipalities in conservatorship ("*dissesti*")⁽¹⁾, with **NPL ratio** excl. "*dissesti*" at 0.1% of loans.
- **D** Cost of Risk in 1023 at 4.7bps.
- Strong NPL coverage ratio excluding Italian Municipalities at 74%, at the same level of FY22.

				_
€m	1022	FY22	1Q23	
Net NPLs	77.1	86.4	89.3	
of which: Italian Municipalities	69.7	79.7	82.5	
of which: Others	7.4	6.7	6.8	
Net UTP	13.6	12.1	13.1	
Net Past due	33.5	185.3	198.3	
Net impaired loans	124.2 🦯	283.8	300.7	A
			↑	-
	Change in New DoD ⁽²⁾ guidelines in Sep-22		92% B public sector	
NPL ratio excluding Italian Municipalities	0.2%	0.1%	0.1%	C
NPL Coverage ratio excluding Italian Municipalities	68%	74%	74%	B

Annualized Cost of Risk (bps on loans)



(1) Municipalities in conservatorship are classified as NPLs by regulation, despite BFF is legally entitled to receive 100% of the principal and LPIs at the end of the recovery process.

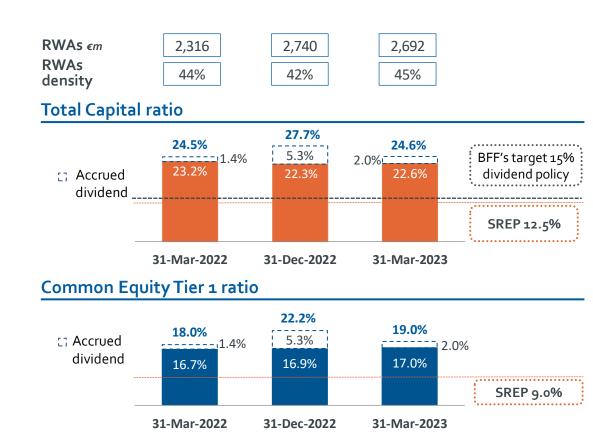
(2) More stringent criteria in the interpretation of New DoD: "Guidelines on the application of the definition of default under Art. 178 of Regulation (EU) no. 575/2013".

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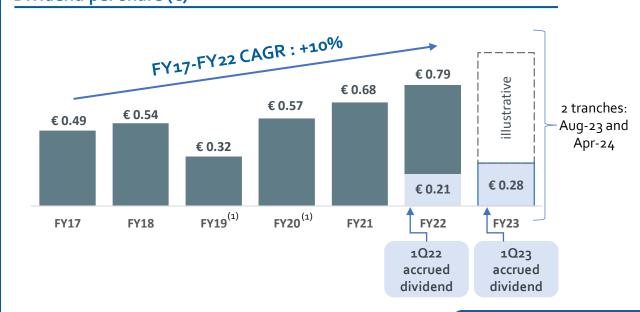
Strong capital ratios, €205m of excess capital vs. 15% TCR target, with c. €0.28 per share accrued dividend vs. €0.21 in 1Q22



- Total Capital ratio at 22.6% and CET1 ratio at 17.0%, slightly improved vs. YE22, with €205m of capital in excess of 15.0% TC ratio target.
- Flat RWA density vs. 1022.



- 2023 dividend paid twice a year on the basis of the Net Adjusted Profit of the period, subject to TCR >15.0%.
- c. €0.28 per share already accrued in 1Q23, part of the interim dividend distribution of Aug-23.
- Second tranche to be paid in Apr-24 post AGM on the basis of 2H23 results.



Dividend per share (€)

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Upcoming Events



12 th May-23 – 19 th May-23	1Q2023 post-results Roadshow – Milan, London: physical; Rest of the World: virtual
24 th May-23	UniCredit & Kepler – Italian Investment Conference – Milan
23-24 th May-23	UBS – Annual Financial Institutions Conference – Lausanne
14 th Jun-23	Goldman Sachs – 27 th Annual European Financials Conference – Paris
20 th Jun-23	Mediobanca – 9 th CEO Conference – Milan
29 th Jun-23	Capital Markets Day - London

Appendix



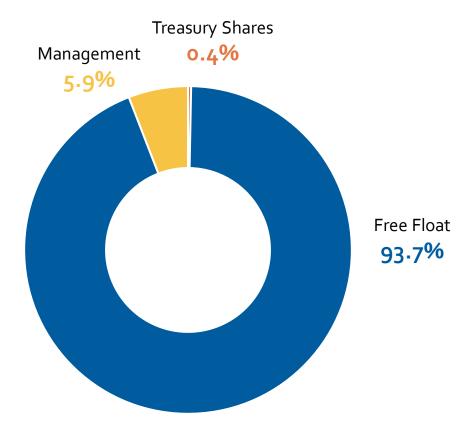
Glossary



AGM	Annual General Meeting	F&L	Factoring & Lending	OPEX	Operating Expenditures
AuC	Assets under custody	G&A	General and Administrative	P&L	Profit & Loss
AuD	Assets under depositary	НТС	Held-To-Collect	PA	Public Administration
Avg.	Average	KPIs	Key performance indicators	PAYM	Payments
Bps	Basis Points	LCR	Liquidity Coverage Ratio	PBT	Profit before taxes
CAGR	Compounded Average Growth Rate	LLP	Loan loss provisions	Q	Quarter
СС	Corporate Center	LPIs	Late payment interests	QoQ	Quarter-on-quarter
CEE	Central-Eastern Europe	LT	Long Term	Repo(s)	Repurchase agreement(s)
CET1	Core Equity Tier 1	M2M	Mark 2 Market	RWA	Risk weighted assets
DoD	Definition of Default	NHS	National Healthcare System	SREP	Supervisory Review and Evaluation Process
D&A	Depreciation and amortisation	NII	Net Interest Income	SS	Securities Services
ECB	European Central Bank	NPE	Non-performing exposures	TC/TCR	Total Capital/Total Capital Ratio
EoP	End of the period	NPL	Non Performing Loans	UTP	Unlikely To Pay
Euribor	Euro InterBank Offered Rate	NSFR	Net Stable Funding Ratio	YE	Year End
FY	Full-year	ΟΟΙ	Other comprehensive income	YoY	Year-on-year

A true Public Company with Management owning c. 5.9%





Total Number of shares as of 31/03/2023: **185,623,140**

Summary reported consolidated Balance Sheet



	BFF + DEPObank				
€m	1Q 2022	FY 2022	1Q 2023		
Cash and cash balances	937.4	634.9	150.4		
Financial assets measured at fair value through profit or loss	38.3	90.5	129.1		
a) financial assets held for trading	5.1	0.2	0.4		
b) financial assets designated at fair value	-	-	-		
c) other financial assets mandatorily measured at fair value	33.2	90.3	128.8		
Financial assets measured at fair value through OCI	128.6	128.1	129.4		
Financial assets measured at amortized cost	10,451.1	11,895.9	10,650.8		
a) loans and receivables due from banks	613.1	478.2	183.8		
b) loans and receivables due from customers	9,838.0	11,417.6	10,466.9		
Hedging derivatives	0.0	-	-		
Equity investments	13.6	13.7	13.7		
Property, plant and equipment	50.6	54.3	56.8		
Intangible assets	66.4	70.2	69.9		
Tax assets	86.9	60.7	61.9		
Other assets	343.6	394.2	377.9		
Total consolidated assets	12,116.6	13,342.4	11,639.9		
Financial liabilities measured at amortized cost	10,730.5	11,994.8	10,339.6		
a) deposits from banks	683.1	1,166.4	870.5		
b) deposits from customers	9,965.4	10,789.4	9,430.0		
c) securities issued	82.1	39.0	39.1		
Financial Liabilities Held for Trading	8.2	0.9	2.8		
Hedging derivatives	19.0	14.3	-		
Tax liabilities	100.2	136.0	154.4		
Other liabilities	602.7	401.4	304.1		
Employees severance indemnities	3.8	3.2	3.2		
Provisions for risks and charges	23.3	33.0	35.5		
Equity	597.6	526.7	751.8		
Net Profit	31.3	232.0	48.4		
Total consolidated liabilities and equity	12,116.6	13,342.4	11,639.9		

1Q23 summary P&L



€m	F&L	SS	PAYM.	сс	ADJUSTED	Adjustments	REPORTED
Interest Income	85.7	1.2	1.8	36.5	125.1	-	125.1
Interest Expenses	(42.3)	-	-	(20.5)	(62.8)	-	(62.8)
Net Interest Income	43.4	1.2	1.8	16.0	62.3		62.3
Net Fee and Commission Income	0.8	5.8	11.7	(0.6)	17.7	-	17.7
Dividends	-	-	-	6.7	6.7	-	6.7
Gains/Losses on Trading	-	-	-	(2.1)	(2.1)	-	(2.1)
Fair value adjustments in hedge accounting	-	-	-	-	-	-	-
Gains/losses on disposal/repurchase of	-	-	-	19.8	19.8	-	19.8
a) financial assets measured at amortized cost	-	-	-	19.8	19.8	-	19.8
b) financial assets measured at fair value through OCI	-	-	-	-	-	-	-
c) financial liabilities	-	-	-	-	-	-	-
Gains (losses) on other financial assets and liabilities measured at fair value through profit or loss	-	-	-	(1.0)	(1.0)	-	(1.0)
a) financial assets and liabilities designated at fair value	-	-	-	-	-	-	-
b) other financial assets mandatorily measured at fair value	-	-	-	(1.0)	(1.0)	-	(1.0)
Net Banking Income	44.2	7.0	13.4	38.9	103.5	-	103.5
Net adjustments/reversals of impairment for credit risk concerning:	(0.4)	-	-	(0.1)	(0.5)	-	(0.5)
a) financial assets measured at amortized cost	(0.5)	-	-	(0.1)	(0.6)	-	(0.6)
b) financial assets measured at fair value through OCI ⁽¹⁾	0.1	-	-	-	0.1	-	0.1
Administrative and Personnel Expenses	(10.0)	(5.0)	(7.9)	(13.8)	(36.6)	(5.2)	(41.8)
Net provisions for risks and charges	0.2	-	0.1	(0.2)	0.1	-	0.1
a) commitments and guarantees provided	(0.0)	-	-	-	(0.0)	-	(0.0)
b) other net allocations	0.2	-	0.1	(0.2)	0.1	-	0.1
Net Adjustments to/ Writebacks on Property, Plan and Equipment and Intangible Assets	(0.6)	(0.1)	(0.2)	(1.5)	(2.4)	(0.7)	(3.0)
Other Operating Income (Expenses)	5.8	0.0	2.5	0.1	8.4	-	8.4
Profit Before Income Taxes from Continuing Operations	39.2	1.9	7.9	23.4	72.4	(5.9)	66.5
Income Taxes					(19.8)	1.6	(18.2)
Net Profit					52.7	(4.3)	48.4

(1) "Financial assets measured at fair value through OCI" includes "Gains (Losses) on equity investments" accounted separately in the consolidated financial accounts.

Adjusted vs Reported Profit Reconciliation



€m – Adjustments	1Q22	1Q23	YoY %
Reported Net Profit	31.3	48.4	+54.8%
Stock Options & Stock Grant plans	1.4	1.5	
Transaction/restructuring costs/M&A ⁽¹⁾	2.3	2.3	
Taxes related to intercompany dividends and DTA write-off	2.7	-	
Customer contract amortisation	0.5	0.5	
Adjusted Net Profit	38.1	52.7	+38.1%

(1) Transaction/restructuring costs and M&A represents two different accounting items, grouped in a single line for representation purposes.

Group P&L per quarter 1Q21-1Q23



<i>€m</i> GROUP	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022	2Q 2022	3Q 2022	4Q 2022	1Q 2023
Interest Income	51.3	53.8	54.9	73.2	60.3	75.8	76.8	112.5	125.1
Interest Expenses ⁽¹⁾	(7.5)	(12.6)	(3.9)	(6.7)	(5.5)	(17.3)	(15.6)	(44.5)	(64.9)
Net Interest Income ⁽¹⁾	43.8	41.2	51.0	66.5	54.8	58.6	61.2	68.1	60.3
Net Fee and Commission Income	22.4	23.1	25.1	23.8	22.9	22.9	22.9	22.0	17.7
Other Income	4.6	(0.3)	2.1	(0.0)	9.1	2.0	2.2	1.8	25.5
Net Banking Income	70.8	64.0	78.2	90.3	86.8	83.5	86.3	91.8	103.5
Other Operating Income (Expenses)	5.3	9.2	6.0	7.7	5.1	6.9	6.4	12.3	8.4
Total Net revenues	76.1	73.2	84.2	98.0	92.0	90.4	92.7	104.1	111.8
Direct OPEX	(39.0)	(49.0)	(38.1)	(43.0)	(35.5)	(42.7)	(36.6)	(44.8)	(36.6)
of which Personnel Expenses	(18.4)	(16.9)	(18.6)	(18.1)	(17.1)	(17.7)	(16.3)	(18.4)	(17.2)
of which G&A	(20.6)	(32.1)	(19.5)	(24.9)	(18.3)	(25.0)	(20.3)	(26.4)	(19.4)
D&A	(2.5)	(2.5)	(2.6)	(0.9)	(2.0)	(2.2)	(2.2)	(1.6)	(2.4)
Loan Loss Provisions	0.9	0.4	0.1	0.0	0.0	(2.3)	(1.2)	(2.2)	(0.5)
Net provisions for risks and charges	(0.0)	2.5	0.3	0.0	(0.7)	0.5	(0.0)	(0.4)	0.1
Adjusted Profit Before Taxes	35.5	24.5	43.8	54.1	53.8	43.7	52.7	55.2	72.4

(1) Net Interest Income includes Corporate Center gains / losses on derivatives used to manage the hedging of currencies and interest rate exposure.

Non-recourse factoring and lending Volumes (€m)



Non-recourse factoring vo	olumes 1Q 2022	4Q 2022	1Q 2023
Italy	958	1,003	1,019
NHS	590	474	709
PA	151	424	261
Other	217	105	49
Spain 💶	389	713	345
NHS	300	472	239
PA	89	240	105
Portugal 🗕 💿	53	200	100
NHS	34	122	47
PA	20	78	53
Greece 🔚	43	50	62
NHS	37	39	50
PA	6	11	10
Other	-	0.3	1
Croatia 🏾 🚨	0.0	-	-
NHS	0.0	-	-
PA	-	-	-
France	11	18	15
NHS	11	14	12
PA	0.1	4	3
Total	1,455	1,983	1,540

Non-recourse factoring and lending volum	es 1Q 2022	4Q 2022	1Q 2023
Poland 🗾	112	187	150
Healthcare	87	165	140
Local Government Units	25	22	10
Slovakia 🧶	2.8	15	3.4
Healthcare	1.8	4	0.1
Local Government Units	1.0	12	3.3
Czech Republic	0.7	0.4	0.6
Healthcare	0.7	0.4	0.4
Local Government Units	-	-	0.3
Total	115	203	154

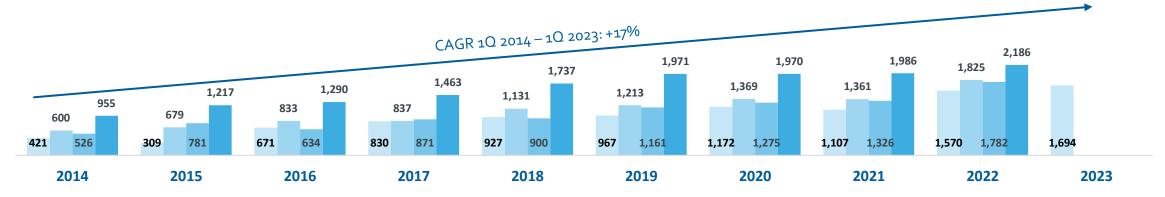
A + B	1Q 2022	4Q 2022	1Q 2023
Group Total	1,570	2,186	1,694

Factoring & Lending

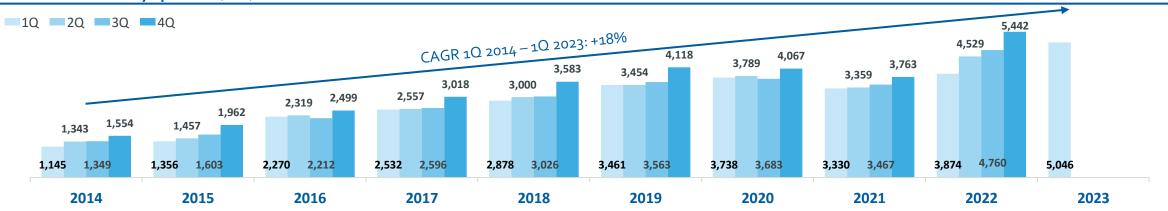


New Volumes by quarter (€m)

1Q 2Q 3Q 4Q



Customer Loans by quarter (€m)



Factoring & Lending P&L per quarter 1Q21-1Q23

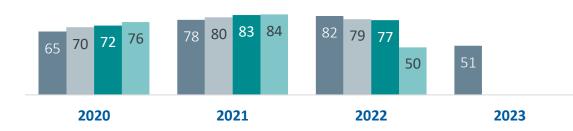


<i>€m</i> FACTORING & LENDING	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022	2Q2022	3Q 2022	4Q 2022	1Q 2023
Net Interest Income	32.9	31.5	32.9	51.5	35.5	39.0	39.8	39.4	43.4
Net Fee and Commission Income	1.7	1.6	1.2	1.1	1.0	1.3	0.0	1.2	0.8
Other Income (Expenses)	(0.0)	(0.3)	0.3	-	-	-	-	-	-
Net Banking Income	34.7	32.9	34.5	52.6	36.5	40.3	39.8	40.6	44.2
Other Operating Income (Expenses)	1.5	1.6	0.9	3.4	1.8	2.9	2.6	5.5	5.8
Total Net Revenues	36.2	34.5	35.3	56.0	38.3	43.3	42.4	46.1	49.9
Direct OPEX	(8.4)	(9.5)	(9.1)	(10.3)	(9.4)	(9.6)	(9.6)	(13.8)	(10.0)
of which Personnel Expenses	(5.1)	(5.5)	(5.3)	(5.6)	(5.4)	(4.8)	(4.7)	(5.6)	(5.6)
of which G&A	(3.3)	(4.0)	(3.8)	(4.8)	(4.0)	(4.8)	(4.9)	(8.1)	(4.4)
Direct D&A	(0.4)	(0.4)	(0.3)	(0.3)	(0.3)	(0.4)	(0.4)	(0.3)	(0.6)
Loan Loss Provisions	(0.1)	(0.1)	(0.3)	(0.3)	0.0	(2.0)	(1.0)	(2.8)	(0.4)
Net provisions for risks and charges	(0.2)	0.4	0.1	0.0	(0.0)	0.0	0.0	(0.6)	0.2
Profit Before Taxes	27.2	24.9	25.7	45.0	28.5	31.3	31.4	28.7	39.2

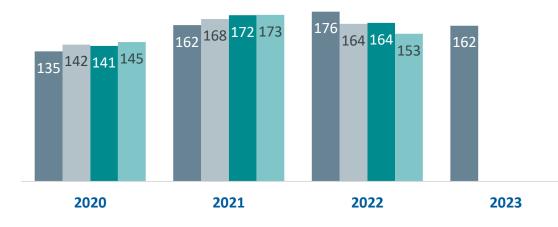
Securities Services & Payments



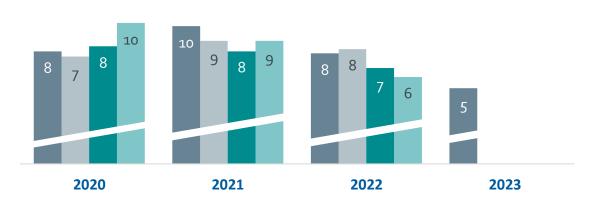
AuD end of quarter (€bn)



AuC end of quarter (€bn)



Deposits end of quarter (€bn)



Payment transactions by quarter (#m)



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Securities Services P&L per quarter 1Q21-1Q23



€m SECURITIES SERVICES	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022	2Q 2022	3Q 2022	4Q 2022	1Q 2023
Net Interest Income	3.0	1.5	2.1	4.2	2.7	2.3	0.5	3.3	1.2
Net Fee and Commission Income	10.9	11.4	11.7	12.1	11.8	11.7	12.1	6.8	5.8
Net Banking Income	13.9	12.8	13.9	16.4	14.5	14.0	12.6	10.1	7.0
Other Operating Income (Expenses)	0.2	0.2	0.2	0.4	0.0	(0.1)	(0.0)	1.3	0.0
Total Net Revenues	14.0	13.0	14.0	16.8	14.6	14.0	12.6	11.4	7.0
Direct OPEX	(7.0)	(7.1)	(6.9)	(7.5)	(6.3)	(6.6)	(6.1)	(5.6)	(5.0)
of which Personnel Expenses	(3.2)	(3.1)	(3.1)	(2.8)	(3.1)	(3.1)	(3.0)	(3.1)	(2.8)
of which G&A	(3.8)	(4.0)	(3.8)	(4.7)	(3.1)	(3.4)	(3.0)	(2.6)	(2.2)
Direct D&A	(0.3)	(0.2)	(0.2)	0.5	(0.0)	(0.1)	(0.0)	(0.1)	(0.1)
Loan Loss Provisions	-	-	-	-	-	-	-	-	-
Net provisions for risks and charges	-	-	-	-	(0.4)	(0.1)	0.1	0.4	-
Profit Before Taxes	6.7	5.6	6.9	9.8	7.8	7.2	6.6	6.1	1.9

Payments P&L per quarter 1Q21-1Q23



€m PAYMENTS	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022	2Q 2022	3Q 2022	4Q 2022	1Q 2023
Net Interest Income	0.5	2.6	2.3	1.9	2.1	2.0	1.5	1.0	1.8
Net Fee and Commission Income	10.3	10.5	12.3	10.7	10.3	10.5	10.5	14.1	11.7
Net Banking Income	10.7	13.1	14.6	12.5	12.4	12.5	12.0	15.1	13.4
Other Operating Income (Expenses)	2.7	2.8	2.8	2.8	2.5	3.1	3.2	2.4	2.5
Total Net Revenues	13.4	16.0	17.4	15.3	14.9	15.6	15.2	17.6	15.9
Direct OPEX	(7.5)	(7.8)	(7.8)	(7.6)	(7.5)	(7.9)	(8.1)	(8.4)	(7.9)
of which Personnel Expenses	(1.0)	(0.9)	(0.9)	(0.8)	(0.9)	(0.9)	(0.9)	(1.0)	(1.0)
of which G&A	(6.6)	(6.9)	(6.9)	(6.8)	(6.5)	(7.0)	(7.1)	(7.4)	(6.9)
Direct D&A	(0.2)	(0.2)	(0.2)	0.5	(0.1)	(0.1)	(0.0)	(0.1)	(0.2)
Loan Loss Provisions	-	-	-	-	-	-	-	-	-
Net provisions for risks and charges	-	-	-	-	(0.0)	0.1	(0.0)	(0.1)	0.1
Profit Before Taxes	5.7	7.9	9.3	8.2	7.4	7.8	7.1	9.0	7.9



€m CORPORATE CENTER	1Q 2021	2Q 2021	3Q 2021	4Q 2021	1Q 2022	2Q 2022	3Q 2022	4Q 2022	1Q 2023
Net Interest Income ⁽¹⁾	7.4	5.5	13.7	8.9	14.5	15.2	19.4	24.4	14.0
Net Fee and Commission Income	(0.5)	(0.4)	(0.2)	(0.1)	(0.2)	(0.6)	0.2	(0.1)	(0.6)
Other Income	4.6	0.0	1.8	(0.0)	9.1	2.0	2.2	1.8	25.5
Net Banking Income	11.5	5.2	15.2	8.8	23.4	16.6	21.8	26.0	38.9
Other Operating Income (Expenses)	1.0	4.6	2.2	1.0	0.8	0.9	0.7	3.0	0.1
Total Net revenues	12.5	9.7	17.4	9.9	24.2	17.5	22.5	29.0	39.0
Direct OPEX	(16.0)	(24.6)	(14.2)	(17.6)	(12.3)	(18.7)	(12.9)	(17.0)	(13.8)
of which Personnel Expenses	(9.1)	(7.4)	(9.2)	(8.9)	(7.6)	(8.8)	(7.6)	(8.7)	(7.8)
of which G&A	(6.9)	(17.2)	(4.9)	(8.7)	(4.6)	(9.8)	(5.2)	(8.3)	(5.9)
D&A	(1.7)	(1.7)	(1.9)	(1.6)	(1.7)	(1.6)	(1.8)	(1.1)	(1.5)
Loan Loss Provisions	1.0	0.5	0.4	0.3	0.0	(0.3)	(0.1)	0.6	(0.1)
Net provisions for risks and charges	0.2	2.0	0.2	0.0	(0.2)	0.4	(0.1)	(0.2)	(0.2)
Adjusted Profit Before Taxes	(4.0)	(14.1)	1.9	(8.9)	10.1	(2.6)	7.6	11.3	23.4

(1) Net Interest Income includes gains / losses on derivatives used to manage the hedging of currencies and interest rate exposure.

1Q22 summary P&L



€m	F&L	SS	PAYM.	сс	ADJUSTED	Adjustments	REPORTED ⁽¹⁾
Interest Income	46.4	3.5	2.4	8.1	60.3	-	60.3
Interest Expenses	(10.8)	(0.7)	(0.3)	1.7	(10.2)	-	(10.2)
Net Interest Income	35.5	2.7	2.1	9.7	50.0		50.0
Net Fee and Commission Income	1.0	11.8	10.3	(0.2)	22.9	-	22.9
Dividends	-	-	-	5.7	5.7	-	5.7
Gains/Losses on Trading	-	-	-	4.8	4.8	-	4.8
Fair value adjustments in hedge accounting	-	-	-	-	-	-	-
Gains/losses on disposal/repurchase of	-	-	-	-	-	-	-
a) financial assets measured at amortized cost	-	-	-	-	-	-	-
b) financial assets measured at fair value through OCI	-	-	-	-	-	-	-
c) financial liabilities	-	-	-	-	-	-	-
Gains (losses) on other financial assets and liabilities measured at fair value through profit or loss	-	-	-	3.4	3.4	-	3.4
a) financial assets and liabilities designated at fair value	-	-	-	-	-	-	-
b) other financial assets mandatorily measured at fair value	-	-	-	3.4	3.4	-	3.4
Net Banking Income	36.5	14.5	12.4	23.4	86.8	-	86.8
Net adjustments/reversals of impairment for credit risk concerning:	0.0	-	-	0.0	0.0	-	0.0
a) financial assets measured at amortized cost	0.0	-	-	0.0	(0.1)	-	(0.1)
b) financial assets measured at fair value through OCI ⁽²⁾	(0.0)	-	-	0.0	0.1	-	0.1
Administrative and Personnel Expenses	(9.4)	(6.3)	(7.5)	(12.3)	(35.5)	(5.2)	(40.6)
Net provisions for risks and charges	(0.0)	(0.4)	(0.0)	(0.2)	(0.7)	-	(0.7)
a) commitments and guarantees provided	-	-	-	(0.2)	(0.2)	-	(0.2)
b) other net allocations	-	(0.4)	-	(0.0)	(0.5)	-	(0.5)
Net Adjustments to/ Writebacks on Property, Plan and Equipment and Intangible Assets	(0.3)	(0.0)	(0.1)	(1.7)	(2.0)	(0.7)	(2.7)
Other Operating Income (Expenses)	1.8	0.0	2.5	0.8	5.1	-	5.1
Profit Before Income Taxes from Continuing Operations	28.5	7.8	7.4	10.1	53.8	(5.9)	47.9
Income Taxes					(15.7)	(1.0)	(16.7)
Net Income					38.1	(6.9)	31.3

(1) The item «Fair value adjustments in hedge accounting» has been reclassified in «Gains / Losses on Trading» and in «Interest Expenses». Costs related to deferred employees' benefits, previously accounted in «Net provision for risks and LLP» are reclassified in «Personnel Expenses».

(2) "Financial assets measured at fair value through OCI" includes "Gains (Losses) on equity investments" accounted separately in the consolidated financial accounts.



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